Job Opportunities

The Central Non- Revenue Water unit (CNRW) of the Water Authority of Jordan (WAJ) is seeking to recruit qualified Jordanian professionals to support WAJ in the development, management, supervision, coordination and decision making process in support of the water sector reform.

The role of the Central Non-Revenue Water Unit is to provide high quality technical support to the Water Authority of Jordan (WAJ) and the Ministry of Water and Irrigation.

The main services to be performed by the Specialists shall support the CNRW Unit to achieve the following at a minimum:

- To support the units concerned with NRW in the water entities (Yarmouk Water, Miyahuna, Aqaba Water).
- To follow-up on the implementation of the National NRW Strategy and the related action plans.
- To assess the impact of NRW projects with a focus on results and sustainability.
- To act as a national Center of Excellence for matters related to NRW.
- To contribute to the planning, design, and monitor key performance indicators of NRW related projects
- To oversee the NRW reduction at the water entities, provide feedback on the processes, and audit the NRW level reports submitted.
- To coordinate with donor agencies regarding funded NRW projects
- To validate the data reported by the water entities against the data generated from WAJ and JVA.
- To provide technical support to the water entities related to NRW management and reporting.
-    To report on the national NRW level and act as the single point to issue NRW related information on the national level.

The contract's duration shall be 12 months, in addition 12 months as an optional year.

The CNRW seeks qualified Jordanian professionals to apply for the following positions:

1. Data Analysis and Reporting Specialist (No=1)

Education/Skills:
- University degree (a minimum of a BSc in computing, statistics, mathematics or in the related field).
- Excellent command of oral and written English. Good command of Arabic is preferrable.
- Oral, written, and visual communication, especially effective communication of complex data analyses and reporting.

Professional experience:
- 5 years of professional experience in data analysis and reporting of which a minimum of 3 years in water utility operations.
- Proven experience in the development, organization, and maintenance of spreadsheets, databases, and statistical systems.
- Use of relevant software tools for data analysis and reporting.

Work Experience:
- Work experience in the water sector in Jordan is preferable.

Duties and Responsibilities:
- Support the Central NRW Unit in the analysis and monitoring of NRW data and information.
- Advise the Central NRW Unit on the national NRW data analysis and assessment with specific focus on the implementation of the National Water Strategy (2023 – 2040) to reduce the national NRW level by 2% per year.
- Collaborate closely within the Central NRW Unit staff and the entities staff to develop relevant data analysis and reporting protocols and procedures.
- Assist the Head of the Central NRW Unit with tasks or assignments tasks as determined from time to time.
- Retrieve, organize, and present data pertaining to the Central NRW Unit activities and responsibilities.
- Use analytical methods and tools to organize and analyze relevant data and information.
- Oversee the development of short and long-term critical data, such as supply, demand, NRW trend at system, entity, governorate, and national level.
- Use data and analytical tools to quantify the impacts of NRW reduction to supply and demand at system, entity, governorate, and national level.
- Educate staff on the preparation and use of clear, well-constructed report templates that consider impacts across multiple NRW management programs.
- Liaise with the Physical and Commercial Losses specialists at the Central NRW Unit in validating the data analysis results and addressing anomalies and inconsistencies.
- In cooperation with the Physical Losses specialist and Commercial Losses specialist design and maintain a dashboard with NRW, physical and commercial losses KPIs as well as relevant reduction achieved by the entities.
- Improve the capacity and know-how of the relevant Central NRW Unit staff to implement the tasks in this job description.
- Hold regular seminars and workshops in conjunction with the Physical Losses specialist and Commercial Losses specialist to transfer knowledge and skills to the Central NRW Unit staff